



Department of Medicaid

Mike DeWine, Governor
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Important healthcare coverage information for Medicaid members

In December 2022, Congress passed the Consolidated Appropriations Act, 2023 (CAA). Per the CAA, the continuous coverage provision that prohibited states from disenrolling members from Medicaid will expire on March 31, 2023. Ohio will resume routine eligibility operations on February 1, 2023. This will cause some Ohio Medicaid members to be disenrolled from the program, with the first round of termination letters being mailed to those who are no longer eligible beginning in April 2023. It is critical that you take the necessary steps to update your contact information, respond to requests for information (including renewal packets), or transition to other coverage if you are no longer eligible for Medicaid.

What do I need to do?



Make sure your contact information is up to date. You should let your County Department of Job and Family Services (CDJFS) know any time your contact information changes. You can make changes to your name, residential address, mailing address (if different from home address), phone number, and email address by logging on to benefits.ohio.gov or by calling **1-844-640-6446**.



Check your mail and respond to renewal packets and requests for information from your CDJFS. If you get a letter telling you to renew, or that your CDJFS needs more information, be sure to respond right away.



If you're notified that you are no longer eligible for Medicaid coverage, this is considered a Qualifying Life Event (QLE), which allows you to enroll in a Marketplace plan outside of the Open Enrollment Period. If you need help understanding your options, trained, licensed insurance navigators are available at no cost to you. Contact Get Covered Ohio for free, unbiased assistance. Go to getcoveredohio.org or call **1-833-628-4467**. Insurance navigators can help in-person, online, or over the phone.



Your child may be eligible for coverage even if you are no longer eligible. For more information, contact your CDJFS. Scan the QR code to find yours now.



Questions? You can call 1-844-640-6446.
Assistance is available Monday through Friday 8 a.m. to 4 p.m. ET.